

Rescom Sales Inc. Warranty at a Glance

Rescom Sales Inc. will repair or replace any defective product covered under warranty within thirty (30) days after receiving the defective product, defect description and sales receipt or invoice. Rescom Sales Inc., at its expense, will return the repaired or replacement product to you or, if the product has been discontinued, send you a product of equal quality and value. Upon return of the product, If Rescom Sales Inc. determines repair or replacement is not feasible, we will refund the purchase price.

1. Rescom Elite®, Rescom® Modular™, Minicom™, DP70 Series Headsets

YEAR 1	YEAR 2	YEAR 3	YEAR 4	YEAR 5
All Parts, including wiring	All Internal Electronic Circuits			
100% Coverage	100% Coverage	75% Coverage	50% Coverage	25% Coverage

2. Halo®, Halo Pro®, Halo Pro® Headsets, Ulti-Mate®, Vcom™, Procommander™ IV, DA Series Headsets, DQ Series Headsets, Bluetooth Headsets

YEAR 1	YEAR 2
All Parts Including Wiring, Workmanship	All Internal Electronic Circuitry
100% Coverage	100% Coverage

3. AIRS™, Cygnus™, Tour & Training Headsets, Procommander™ III, and various Accessories (Rescom Rope, Extension Cords, Junction and Receptacle Boxes)

YEAR 1
Defects in Materials and Workmanship
100% Coverage

4. Handsets, Cradles

3 MONTHS	12 MONTHS
Parts and Workmanship	Workmanship
100% Coverage	Labour Coverage Only

5. Adapter Cords

YEAR 1
Workmanship
Labour Coverage Only

6. Batteries, Rechargeable Batteries are not included in our warranty program at any time.

Warranties shall not extend to any Rescom Sales Inc. product which has been subject to misuse, neglect, alteration or improper installation. If Rescom Sales Inc. determines that the defect was caused by misuse, neglect, alteration or improper installation, the customer will be responsible for the payment of repair or replacement of the defective product and return the product to you at your expense (after receipt of payment of repair and shipping).